

## CRISIS CARE:

The program offers a crisis component which allows BCMs to assist individuals with using skills for prevention or reaction in crisis situations. The crisis line is available 24/7, including weekends and holidays.

## REFERRALS:

In order to receive a referral for BCM services, a referral form must be completed by a community provider such as psychiatrists, therapists, caseworkers, or primary care providers.

**To discuss a referral, or for any additional information, please contact 814-723-1832.**

*Referral forms are available upon request.*



## Blended Case Management

Phone: 814-723-1832

Fax: 814-726-8426

In Warren County--  
1885 Market Street  
Warren, PA 16365

In Forest County--  
623 Elm Street  
Tionesta, PA 16353

[www.beacon-light.org](http://www.beacon-light.org)



# Blended Case Management



## What is Blended Case Management?

Blended Case Management (BCM) is an intensive community based program aimed at linking clients to community agencies, community resources, and support networks. These services are available to both children and adults in Warren and Forest counties. The goals of the program include promoting mental health recovery, providing wellness coaching to address physical health issues, and identifying needs that can be linked or referred to available agencies or resources within the community.

This is a voluntary program, and clients collaborate with their BCMs to determine the level and frequency of services that best meets their needs. BCMs work closely with other professionals in the client's support network which can include psychiatrists, therapists, peer support specialists, psychiatric rehab staff, mobile med staff, and physical healthcare providers as appropriate.

## Benefits to the Community:

This is a supportive service in which BCMs engage in many activities designed to assist individuals living in community settings. This may include accompanying clients to appointments, helping clients manage day-to-day activities such as paying bills and shopping, and serving as an advocate for the client should they require an inpatient admission to a hospital. BCMs aim to educate clients in order for them to be able to manage these activities independently.



## Admission Criteria

*In order to be eligible for the program, a person must meet diagnostic criteria for a serious mental illness. In addition, one or more of the following must be met.*

### Adults:

- At least three missed community MH appointments within the past 12 months.
- Unwillingness to maintain medication regimen for a period of at least 30 days.
- Six (+) days of psychiatric inpatient treatment within the past 12 months.
- Two or more face-to-face encounters with Crisis/Emergency personnel within the past 12 months.
- Met standards for involuntary treatment within the past 12 months.
- Currently receiving or in need of services from two or more human service agencies or public systems (i.e. Drug & Alcohol; Vocational Rehab; Criminal Justice, etc.)

### Children:

- Six (+) days of psychiatric inpatient treatment within the past 12 months.
- Without case management services would result in placement in a community IP unit, state mental hospital or other out-of-home placement, including foster homes or juvenile court placements.
- Currently receiving or in need of services from two or more human services agencies or public systems (i.e. Education; Child Welfare; Juvenile Justice, etc.).

*There is always hope. There is always help.*